

Important Information Regarding: Insolvency of Travel Service Providers:

Advice 1 - Issued: 1 October 2010

Applies for the Options products only

There are a number of Travel Service Providers that we do not provide cover for as they have had cover withdrawn by the insurer. The reason why cover may have been withdrawn is that the insurer considers that there is a higher than normal risk that the Travel Service Provider may become insolvent. In some cases the airlines below have actually now become insolvent.

This list is subject to change and additional Travel Services Providers may be added at any time. The latest list of Travel Services Providers can be found on our website at: travelsure.co.nz

If you book tickets with any Travel Services Providers that have had cover withdrawn it is important that you advise your client that insurance will not cover this Travel Services Providers should they subsequently become insolvent.

The current list of Travel Service Providers (as of the 1st of October 2010) that the insolvency benefit will not apply to are as follows:

Arik Airlines
Aer Arran
Mexicana Airlines
Sun Country Airlines
Ghana International
Airlines
Cyprus Turkish Airlines
Daallo Airlines
Viva Macau
Air Slovakia
JAL – Japan Airlines
Air Jamaica
FlyGlobeSpan
Blue Wings
Mesa Air
Euroscape
MyAir
Aviacsa

Indojet
Ozjet
Air Fiji
MacAir
Advantage Rent A Car
Sterling Airlines
SkyEurope
Sun Country Airlines
XL Leisure Group
Zoom Airlines
Silverjet Aviation
Nationwide Airlines
Oasis
Crusie West
go! Mokulele

If a claim is submitted for one of these Travel Service Provider insolvency then we are unable to offer cover for any claims arising out of their insolvency.

Please feel free to contact our customer services team on 0800 500 225 if you have any queries regarding the above.